

MEDIATION SERVICES

Since 1983, Community Mediation Services, Inc. (CMS) has provided the community with alternative methods of resolving disputes through the use of mediation. Mediation has been used effectively to address conflicts involving:

- Agencies/Citizens
- Builders/Homeowners
- Businesses/Consumers
- Children and Youth
- Divorced/Unmarried parents
- Elderly Parent Care
- Employees/Employers
- Family Members
- Friends
- Harassment
- Landlord/Tenants
- Neighbors
- Run-Away
- Schools
- Shared Parenting
- Truancy
- Victims/Offenders

"Short, accurate, safe medium to resolve disputes."

-Mediation Participant

EXPLANATION OF MEDIATION

Mediation is a voluntary process that brings people together in a safe and neutral setting with one or more mediators. The meeting is an informal discussion in which both participants are given time to describe their concerns. The mediators facilitate the discussion, ask questions, and write up any agreement the participants reach. The mediators are not judges and will not impose a solution. The agreement is the responsibility of the participants themselves. Because the agreement reflects decisions made by the participants, mediated agreements enjoy high rates of compliance.

REASONS TO CONSIDER MEDIATION

- Confidentiality
Staff and Mediators are bound by law to maintain confidentiality.
- Control over the solution
You decide what is best for you.
- Closure
Decisively resolve issues that have been persistent.
- Cost
- Convenience
Mediation sessions are scheduled at the participants' earliest convenience.
- Follow-up
- Successful, quick results

A NON-PROFIT 501 (c)(3) COMMUNITY RESOURCE

Community Mediation Services, Inc. was founded in 1983 as a private, non-profit organization. The program brings people together to resolve disputes in a constructive manner. The program is governed by community residents and operates with financial support from public and private sources.

VOLUNTEERS

Mediators at CMS are community volunteers with various backgrounds, interests, and occupations. Each has received state-certified 30 hour initial training as well as required continuing education each year (a minimum of 6 hours).

OPPORTUNITIES FOR PARTNERSHIP

Community Mediation Services' role in the community continues to grow. We look to the community for partners to help meet this growing demand. Please contact us at (763) 561-0033 for more information on these partnership opportunities:

- Becoming a Volunteer Mediator
- Making a tax-deductible contribution
- Arranging for a program or fundraising presentation.

Opening a Case

Anyone who is interested in resolving his or her dispute through mediation may open a case with us. To do so, we will need the names, addresses, and daytime phone numbers of all parties involved in this dispute. We can take this information by phone, fax, e-mail, or letter. The parties do not need to agree to mediation before we are contacted.

INFORMATION

If you would like additional information, please call our office. Our staff can answer your questions and help determine whether your situation is appropriate for mediation.

763.561.0033 (Office)
763.561.0266 (Fax)
staff@mediationprogram.com
www.mediationprogram.com

"We should provide mechanisms that can produce an acceptable result in the shortest possible time, with the least possible expense and with a minimum of stress on the participants. That is what justice is all about."

Warren E. Burger
Former Chief Justice
of the United States

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HELPING PEOPLE
RESOLVE DISPUTES



**Community
Mediation
Services, Inc.**

(763) 561-0033

We are committed to developing the capacity of our community to respectfully manage and resolve conflict.